



CHARITABLE HEALTHCARE NETWORK

Ohio: Stronger. Healthier. Together.

2023 ANNUAL REPORT





**CHARITABLE
HEALTHCARE
NETWORK**

Ohio: Stronger. Healthier. Together.

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OUR MISSION

To strengthen and ensure high-quality health care for people who are vulnerable.



EXECUTIVE DIRECTOR'S NOTE

I want to begin this report by reflecting on the strength of the healthcare safety-net in Ohio. This is thanks to the work that the free clinics and charitable providers of the Charitable Healthcare Network (CHN) do in your communities each and every day.

In 2023, our network provided more than 654,000 healthcare services valued at more than \$200 million for little to no cost for those uninsured and underinsured in Ohio! I want to thank our network for inviting me to see this work firsthand this past year as I was able to visit more than 50 organizations throughout our state. These efforts were not without challenges, whether it be working to meet the growing need caused by Medicaid Unwinding, working to find enough clinical or non-clinical staff to care for patients, or simply trying to raise enough funds to keep the doors open.

As we look to 2024, CHN is working to strengthen the network so that together we can overcome the many challenges facing free clinics and charitable providers. First and foremost, our network continues to be an essential part of the healthcare delivery system in Ohio. Unfortunately, our role as the safety-net of the healthcare safety-net isn't known well enough and perhaps we have not been as good at telling our own story. That will change in the months ahead as CHN embarks on implementing a new strategic direction for the organization.

This new strategic direction will help CHN better leverage the lasting legacy of support received from the estate of Warren H. Wefler in 2022 and includes a new mission statement as well as organizational values. The new mission statement is to strengthen and ensure high-quality health care for people who are vulnerable. In doing so, CHN values access, quality, collaboration, community, and equity all with dignity. The updates put the most vulnerable patients at the forefront of all we do with and through Ohio's network of free and charitable providers. CHN is very grateful to our Board and our network as well as several external partners for helping us shape this new mission, values and strategic direction. I look forward to implementing this strategic direction in the days, weeks, and months ahead.

CHN extends our continued gratitude to our partners at the Ohio Department of Health and the Ohio General Assembly for ongoing support. We cannot thank our legislators enough for increasing the Free Clinic Safet-Net line item in Ohio's two-year budget from \$3 million to \$3.5 million in 2023. Their commitment to support high-quality health care for those most in need in Ohio remains steadfast.

We also are very thankful for new partnerships. This includes a Medication Access initiative with the Cardinal Health Foundation. The goal of this effort is to provide immediate support for free clinics and charitable providers caring for patients in medication crisis, alongside seeking more long-term system changes to support those providers with access to medication and pharmacists to join the care team. Thank you to St. Vincent de Paul Charitable Pharmacy for its efforts in partnering on this regional medication access pilot program. We are hopeful to roll out this pilot program to additional areas in the state with other partners soon.

Finally, we could not accomplish any of this without our organization's dedicated staff and those clinicians, volunteers, and supporters of our network who make all of this work possible. Together, we continue to make a difference in the lives of those we serve.

Thank you for your continued support and partnership.



JASON KOMA

Executive Director
Charitable Healthcare Network

2024 STRATEGIC PLAN

Strategic Roadmap Outline

Mission: To strengthen and ensure high-quality health care for people who are vulnerable.

GOAL #1

Expand access to care by identifying service delivery gaps and growing the charitable healthcare network.

GOAL #2

Strengthen the capacity of network institutions to deliver high quality health care.

GOAL #3

Grow visibility and appreciation for the value proposition of CHN and the network's essential role in the health care system.

GOAL #4

Grow financial resources and support for CHN and network institutions, driving an investment call-to-action.

OBJECTIVE #1A

Prioritize high need areas with limited charitable healthcare providers and catalyze partnerful strategies to establish and increase access to care.

OBJECTIVE #2A

Build and implement strategies for strengthening clinical outcomes, nonprofit operations and local strategy development for network institutions.

OBJECTIVE #3A

Launch a brand marketing effort for CHN to grow awareness and understanding of its role in increasing quality and access to care.

OBJECTIVE #4A

Increase contributed revenue from public and private sources of support to expand access to high quality care for residents in the state.

OBJECTIVE #1B

Develop strategic partnerships aimed at growing services and expanding the reach of network institutions.

OBJECTIVE #2B

Support peer engagement and relationship-building through network institutions, increasing collaboration and encouraging collective solutioning.

OBJECTIVE #3B

Build increased social capital with key leaders resulting in CHN's inclusion in efforts to inform policy and implement collaborative strategies.

OBJECTIVE #4B

Develop national-level partnerships, sourcing financial resources for innovative models that leverage the charitable healthcare network.

Updated Values & Guiding Principles

ACCESS

We work to ensure high-quality health care for all.

QUALITY

We establish and promote standards and provide access to educational opportunities to ensure high-quality care.

COLLABORATION

We build the charitable healthcare network and encourage peer engagement.

COMMUNITY

We work with and through network institutions to achieve positive health outcomes together.

EQUITY

We go above and beyond to prioritize care for hard to reach individuals and families.

CHN STAFF MEMBERS



**JASON KOMA,
MHA**
EXECUTIVE DIRECTOR



NORA LYONS
DIRECTOR OF MEMBER
SUPPORT AND DEVELOPMENT



**KALA BREAN,
MLIS, LSW**
DIRECTOR OF OPERATIONS AND
GRANT MANAGEMENT



TALLIS ALL
OPERATIONS COORDINATOR

2023 BOARD OF DIRECTORS

Isi Green, MPH - *President*

Paul Baumgartner - *Vice President*

Joel Kessel - *Treasurer*

Carole Merckle, MSN, RN, DTR, CDCES- *Secretary*

Capri Cafaro, MSW, LSW

Rusty Curington, PharmD, BC-ADM

Josh Cernetic

Denise Lucas, PNP-CB, FAANP

Sue Meyer, MD

Andy Priday, CPA, FACHE, MHA, MAcc

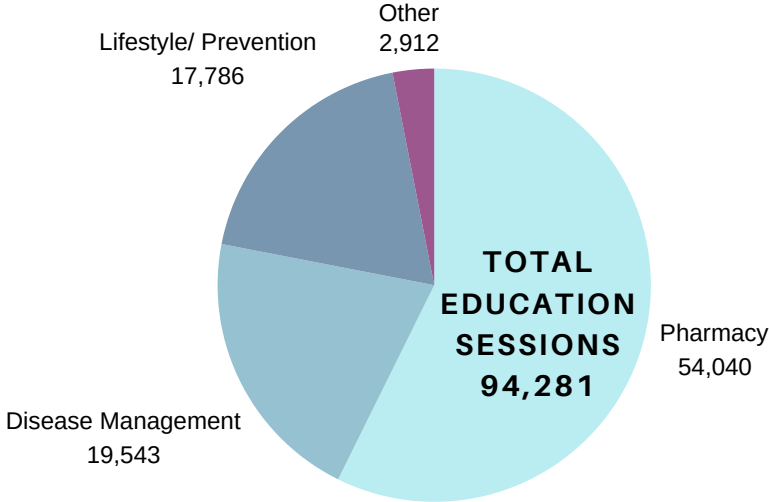
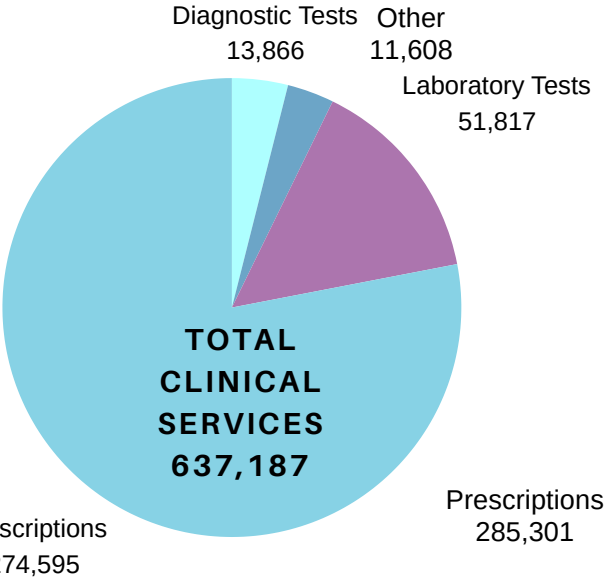
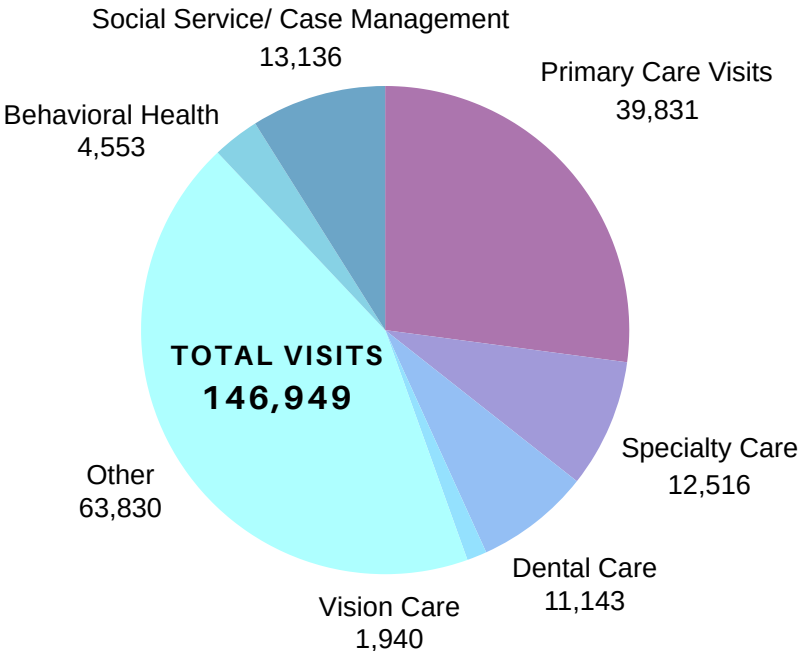
Summit Shah, MD, MPH

Linda Smith-Berry, RN, BSN

Charitable Healthcare Network's (CHN) purpose is to strengthen and ensure high-quality health care for people who are vulnerable. Our five values, access, quality, collaboration, community, and equity, ensure representation of the needs of charitable healthcare institutions united to increase access to high-quality care.

Our diverse membership includes free clinics, charitable clinics, rural health centers, charitable pharmacies, counseling centers, and more! As of 2023, our 53 network institutions serve 85 of Ohio's 88 counties.

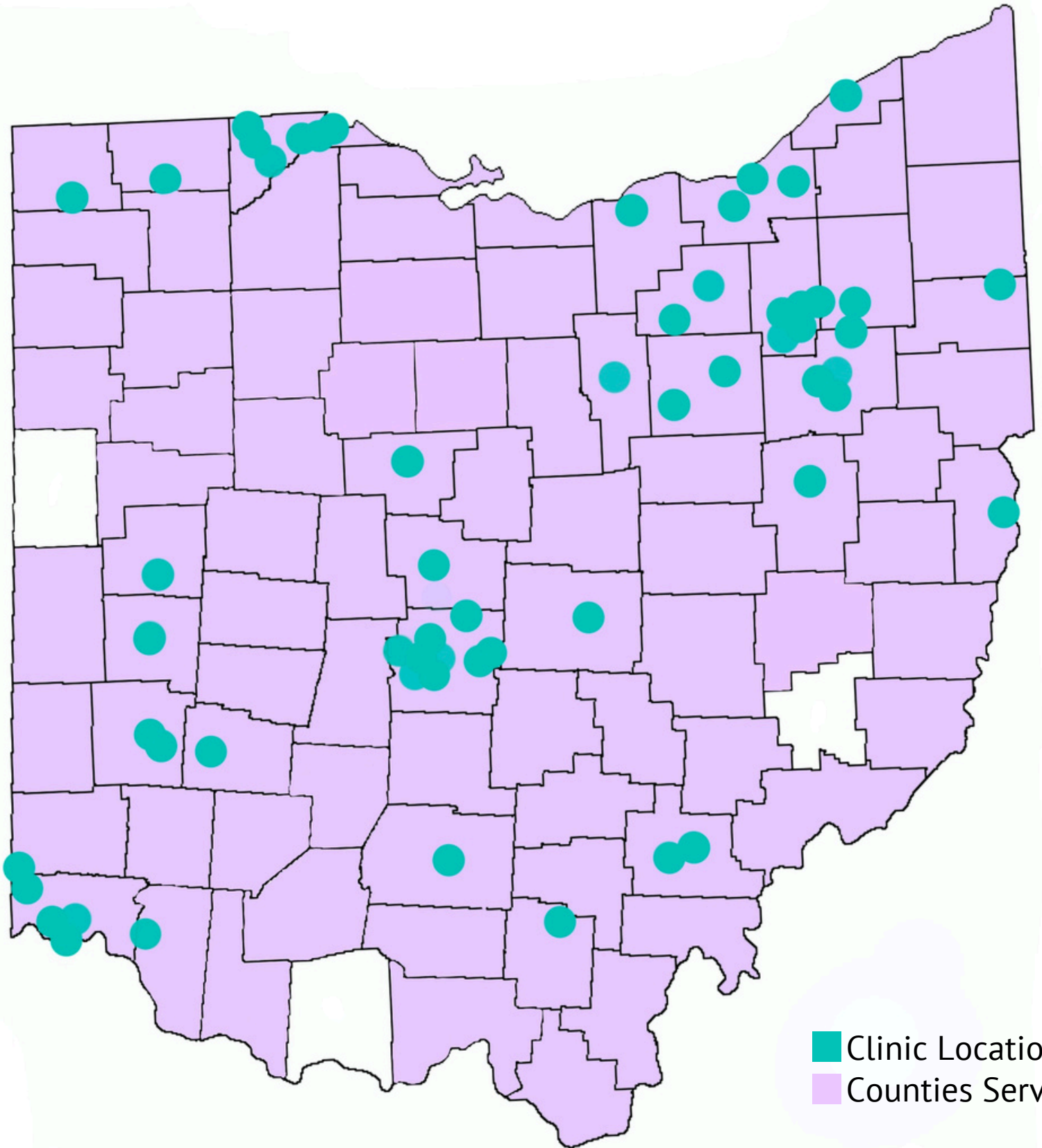
CHN AT A GLANCE



OUR NETWORK

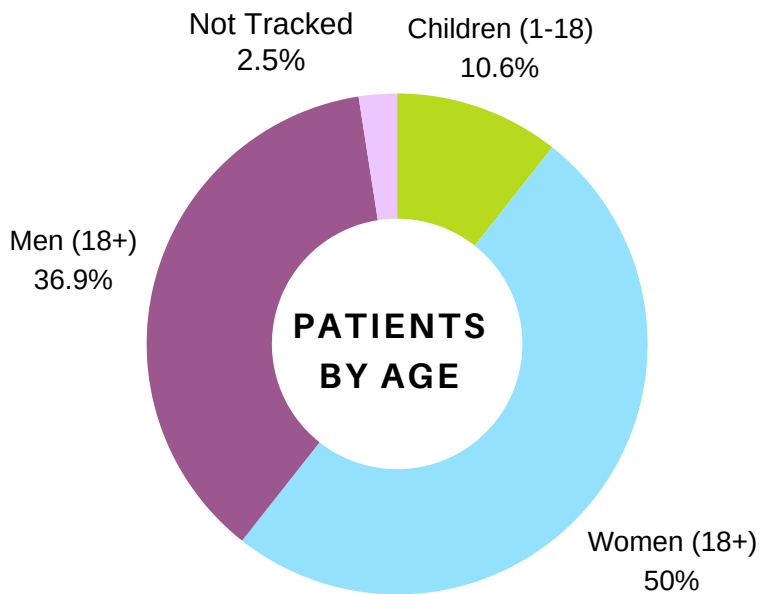
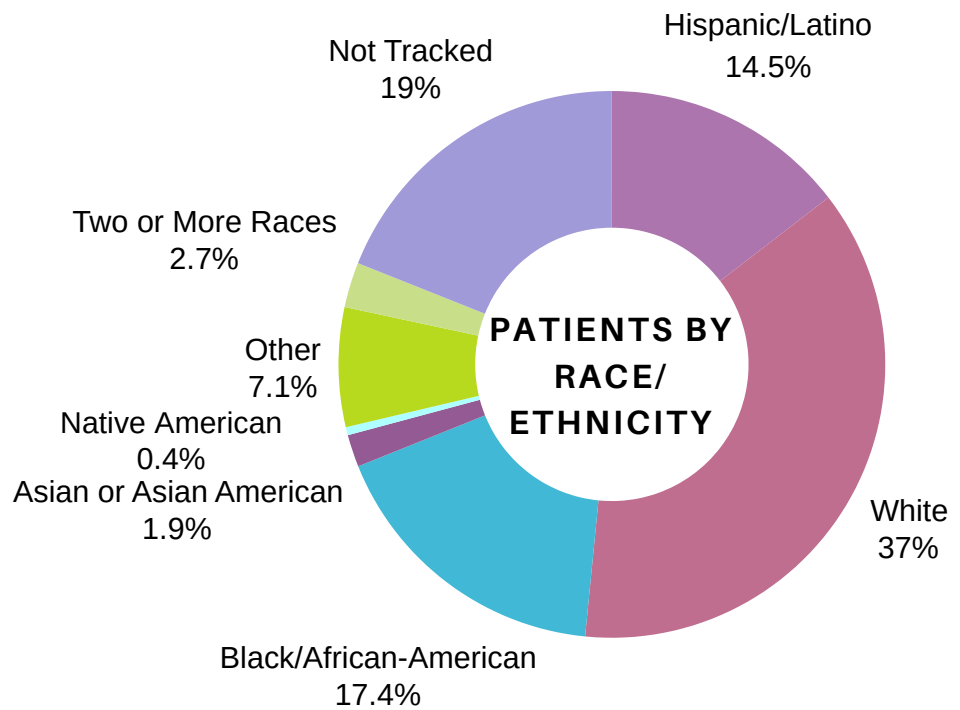
- Ashland Christian Health Center
- Asian Health Initiative Free Clinic
- Beacon Charitable Pharmacy
- The Breathing Association
- Charitable Pharmacy of Central Ohio
- Cleveland Ibn Sina Clinic
- Columbus Free Clinic
- CommunityCare Free Medical Clinic
- Community of Hope Free Clinic
- Compassionate Care of Shelby County
- Compassion Medical Clinic of Williams County
- Dwell Free Clinic
- Eva Women's Clinic
- Faithful Servants Care Center
- Free Clinic of Fulton County
- Free Clinic of Licking County
- Free Clinic of Medina County
- Good Neighbor House
- Good Samaritan Free Health Center
- Grace Clinics of Ohio
- Halim Clinic
- Hartville Migrant Ministry
- Health Partners Free Clinic
- Helping Hands Health and Wellness Center
- Hope Clinic of Ross County
- La Clínica Latina
- Lake County Free Clinic
- LifeCare Alliance- Columbus Cancer Clinic, Wellness Clinic, and Central Ohio Diabetes Association
- Living Well Clinic
- Lorain County Free Clinic
- Medworks
- Midlothian Free Clinic
- New Life Community Health and Wellness
- Ohio University Heritage Community Clinic
- Ohio Valley Health Center
- Open Arms of Bellbrook
- OPEN M Free Clinic
- Oxford Free Clinic
- Physicians CareConnection
- ReachOut Montgomery
- Rising Suns Nonprofit Pharmacy
- Salaam Clinic
- SOAR-Student Run Free Clinic at NEOMED
- St. Mary Development Corporation
- St. Vincent de Paul Charitable Pharmacy
- Stowe Mission Dental and Vision Clinic
- Toledo/Lucas County CareNet
- Tuscarawas Clinic for the Working Uninsured
- Victory Ministries Center of Hope
- Vineyard Community Church Free Clinic
- Vineyard Free Health Clinic
- Viola Startzman Clinic
- Vocalize Columbus

NETWORK MAP

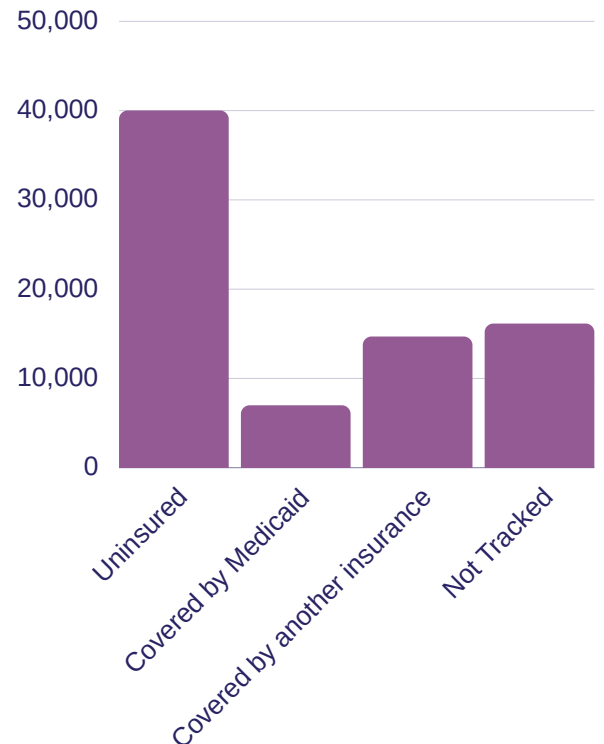




WHO WE SERVE



PATIENTS BY INSURANCE STATUS



ACA HEALTH INSURANCE NAVIGATOR GRANT

In September 2021, CHN signed a contract with the Ohio Association of Foodbanks to receive pass-through funding from the federal Centers for Medicare & Medicaid Services for insurance Navigators to be placed throughout the state. Navigators are federally certified and licensed by the State of Ohio to provide free and unbiased help enrolling in Medicaid and Marketplace health insurance. Regardless of where they are located, each navigator is dedicated to helping enroll as many consumers as they can in health insurance. In 2023, our Navigators saw nearly 6000 consumers serving 24 counties across the state of Ohio resulting in almost 700 people enrolling in coverage.

CONNECTING KIDS TO COVERAGE PROGRAM

In August 2023, CHN entered a new contract with The Ohio Association of Foodbanks. The Connecting Kids to Coverage (CKC) program aims to help pregnant people and children apply for Medicaid or CHIP insurance. CHN brought on an Outreach Specialist housed in Physicain CareConnection (PCC) to carry out the duties outlined in the grant. Kate is a dedicated member of the CHN team and has done a great job providing outreach to serve Franklin County residents sign up for Medicaid coverage.



**KATE
PINKETT**

OUR CHN NAVIGATORS



**ALISON
LAUGHLIN**



**BEVERLY
RAMSEY**



**DAWN
RHOADS**



**JEAN
DISHONG**



**JILLIAN
SIEDLECKI**



**LATANYA
THORNTON**



**NAZRETH
ABRAHA**



**TAMARA
CHRISTIAN**

OUR SERVICE VALUE

	2023 Services	Value of Services
Primary Care Visits	39,831	\$16,171,386
Specialty Visits	12,516	\$10,388,280
Vision Visits	1,940	\$690,640
Dental Visits	11,143	\$5,081,208
Behavioral Health	4,553	\$1,293,052
Social Services/ Case Management	13,136	\$2,206,848
Other Clinical Services	75,438	\$11,315,700
Education	94,281	\$15,864,467
Outreach and Screenings	51,957	\$7,793,550
Prescriptions	274,595	\$96,108,250
Tests (Diagnostic and Laboratory)	65,683	\$36,344,100
Insurance Enrollment	9,595	\$1,439,250
TOTAL	654,668	\$204,696,731



Title: A Lasting Legacy of Support:

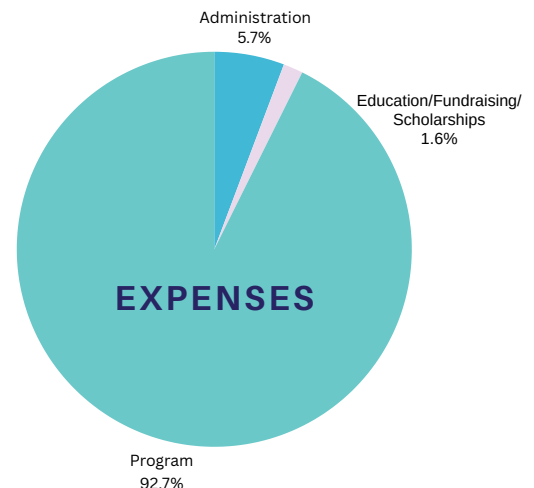
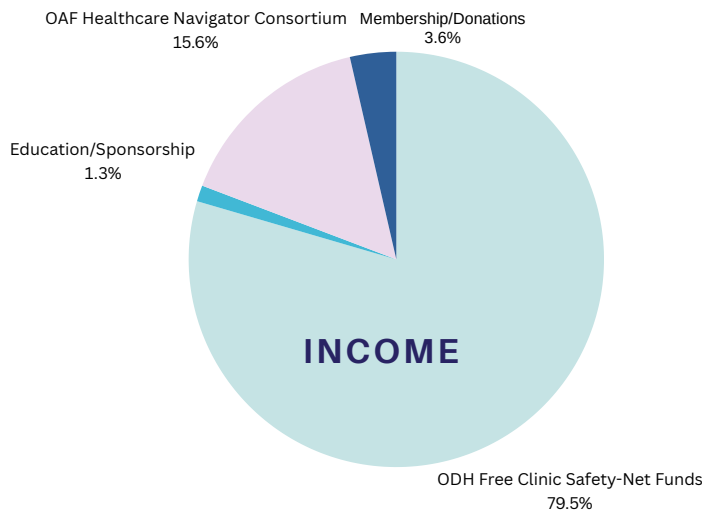
Introducing the Warren H. Wefler Emergency Operations Fund

CHN continues to be grateful to the family of Mr. Warren H. Wefler of Stark County for the transformational estate gift given in 2022. To leverage this legacy of support, in 2023, the CHN Board established the Warren H. Wefler Emergency Operations Fund to support clinics facing financial hardship. The purpose of these funds is to provide unrestricted dollars to CHN's organizations that are facing budgetary hardship and this hardship, as a result, would create significant patient care disruptions including, but not limited to, a reduction of services and/or operating hours or closing operations. The organization receiving funding is required to submit a financial improvement plan and work closely with CHN administration with additional queries regarding the plan or financial operations. With the generous funds given by the Wefler family, CHN is equipped to support local clinics and pharmacies to a greater capacity. generous charitable gift that will help CHN continue to serve the most vulnerable in our state.



Akron Beacon Journal 1954 File Photo

FINANCES



FREE CLINIC APPRECIATION MONTH AWARDS

Congratulations to our 2023 Free Clinic Appreciation Month Winners!

2023 FREE CLINIC NURSE OF THE YEAR

KATHY MAGEE, CNP
LIFECARE
ALLIANCE'S
COLUMBUS CANCER
CLINIC



2023 FREE CLINIC DENTIST OF THE YEAR

SHANETTA
SUTTON, DDS
GOOD NEIGHBOR
HOUSE



2023 FREE CLINIC STAFF OF THE YEAR

ELVIRA GOMEZ
ST. VINCENT DE
PAUL CHARITABLE
PHARMACY



2023 FREE CLINIC PHARMACIST OF THE YEAR

KENDRA
DONNELLY,
PHARMD
RISING SUNS
PHARMACY



2023 FREE PHYSICIAN OF THE YEAR

RICHARD PAAT, MD
COMMUNITYCARE
FREE MEDICAL
CLINIC



2023 FREE CLINIC VOLUNTEER OF THE YEAR

JESSICA SCIUVA
COLUMBUS FREE
CLINIC



2023 FREE CLINIC COMMUNITY PARTNER OF THE YEAR

ANTHONY MOUGIANIS,
APOLLO PRO CLEANING
& RESTORATION
OHIO VALLEY HEALTH
CENTER



2023 FREE CLINIC OF THE YEAR

GRACE CLINICS OF
OHIO



Thank you for all the wonderful work you do! You are truly appreciated.



**CHARITABLE
HEALTHCARE
NETWORK**

Ohio: Stronger. Healthier. Together.

Stronger because of:



CONNECT WITH US

(Use your camera to scan the QR code!)